

Appendix A

Table 1: PCNs issued in Merton (Parking PCNs only)

Year	2015/2016	2016/2017	2017/2018	2018/2019	2019/2020
Total	54,018	66,489	66,755	68,524	58,174

N.B. 2019/20 PCNs were affected by Covid 19 during March as traffic began to significantly reduce which explains the reduced number for that year. This has also affected the number in 20/21 for a temporary period but is now returning to pre-Covid 19 levels of non-compliance.

Table 2: Merton Higher and Lower PCNs issued

Year	2015/16	2016/17	2017/18	2018/19	2019/20	Average	%
Higher	43,152	41,319	38,598	40,200	35,003	39,654	63%
Lower	10,866	25,170	28,157	28,324	23,171	23,138	37%
Total	54,018	66,489	66,755	68,524	58,174	62,792	100%

Appendix B: Proposal to change PCN Band B to Band A – Survey Analysis

389 responses were received in total. Analysis of the responses to each question is provided below.

How do you travel around Merton?

- 86% (336 respondents) said they drive a motorised vehicle; 53% of these drivers park their vehicle in Merton on a daily basis. The majority of those driving in the borough either live or both live and work in Merton (in total 96% of the drivers who responded). Only 4% of respondents who either work in the borough or neither work or live in the borough said they drive in Merton.
- 69% of respondents walk
- 56% use public transport
- 30% bicycle
- 25% are passengers of a motorised vehicle
- 17% of respondents use taxis/black cabs
- 5% were motorbike/scooter users
- 2% said other (wheelchair/mobility scooter/non-motorised scooter/Zipcar)

What is the main reason you drive in Merton?

The top three answers were:

- Leisure/social - 47%,
- work/business - 16%
- Commuting from Merton to another destination – 15%

Where do you park most often in Merton?

The highest response was in a Resident Permit Zone, with 35%, followed by 30% saying they park on-street for free, 15% in a paid-for car park; and 13% in Pay and Display spaces.

Please tell us to what extent do you agree or disagree more should be done to improve traffic flow in Merton? For all agree/disagree questions, the responses combine the 'strongly agree' and 'agree' figures and the 'strongly disagree' and 'disagree' figures.

72% agreed; 23% disagreed; 5% didn't know

71% of respondents who live in the borough agreed with this statement and 83% of respondents who both live and work in the borough agreed. The percentage of those who work in the borough agreeing was slightly lower at 66%, whilst 86% of those who neither live nor work in the borough agreed. Those who said they have a disability were also more likely to agree, with 83% saying more should be done compared to 72% of those who said they do not consider themselves to have a disability.

Please tell us to what extent do you agree or disagree inconsiderate parking adds to congestion?

63% agreed; 32% disagreed; 5% didn't know

Please tell us to what extent do you agree disagree inconsiderate parking makes roads in Merton more dangerous?

60% agree; 36% disagree; 4% didn't know

Please tell us to what extent do you agree or disagree more should be done to enforce parking rules in Merton?

45% agreed; 50% disagreed; 5% didn't know

Interestingly there was not a huge divide here between how drivers in Merton responded and those who use other ways to get around the borough, e.g. 43% of drivers of motorised vehicles agreed and 52% of them disagreed (the rest didn't know), compared to 45% of those who walk agreeing and 50% of walkers disagreeing. 50% of public transport users in the borough agreed, whilst 45% of them disagreed.

What types of parking enforcement do you think are most important?

Top three were:

1. School zigzag lines – 65%
2. Double yellow lines – 54%
3. Disabled bays – 42%

Pavement parking came a close 4th at 40%

To what extent do you agree or disagree that increasing the amount of the Penalty Charge Notice (parking ticket) is an effective way of discouraging inconsiderate parking?

27.5% agreed; 66.5% disagreed; 7% didn't know

Again, although the percentage of drivers agreeing was lower than those using other

methods of transport to get around – as one would expect - there wasn't a marked difference in how people who use different travel modes responded, for example:

- 24% of drivers agreed and 58% disagreed
- 31% of walkers agreed whilst 61% of them disagreed
- 36% of cyclists agreed whilst 56% disagreed

To what extent do you agree or disagree with the proposal to change Merton's Penalty Change Notices from Band B to Band A?

22% agreed; 65% disagreed; 13% didn't know

As with the above data, when the responses between drivers and users of other methods of transport are compared, the difference in percentages is not as pronounced as one may have expected:

- 19% of drivers agreed; 69% disagreed
- 23% of walkers agreed; 63% disagreed
- 26% of cyclists agreed; 59% disagreed

Those without a disability were slightly more inclined to disagree with the proposal (63%) than those with a disability (67%), but not by a marked amount.

75% of white respondents disagree whilst only 49% of non-white/BAME respondents disagreed.

Overall statistics:

98% of responses were from individuals, not organisations.

73% of respondents live in Merton; 3% work in Merton; 22% both live and work in Merton; 2% neither live nor work in Merton

Appendix C: Please tell us if you have any suggestions for how we could deter inconsiderate parking in Merton.

There were 243 responses with 362 suggestions as can be seen in the table below:

Section	Subject	No. of comments	%
A	Enforcement	126	35%
B	Parking Spaces	87	24%
C	Educate/ Encourage	31	8%
D	Technology	23	6%
E	Sustainable Travel	22	6%
F	CPZ issues	13	4%
G	School issues	12	4%
H	Local Economy	21	6%
I	Miscellaneous	27	7%
	TOTAL	362	100%

The suggestions have been grouped as per the sections above and below is a summary of the suggestions in each section:

A - Enforcement

Respondents stated:

- Maximum enforcement should be undertaken
- Monitor PCNs and then take the appropriate remedial action
- Clamp and tow away
- Always follow up reports of illegally parked vehicles
- Ban persistent offenders from parking in Merton
- Improved response to phone call reports
- You never see a CEO in certain areas
- Enforce the 20 mph rule
- Actively patrol the CPZs
- Signs need to be visible and clear to understand
- More enforcement of Blue Badge holders
- Stop car idling

B - Parking Spaces

Respondents stated:

- Maximise parking spaces
- Offer flexible parking in response to area/demand
- Allow verge parking
- Offer cheaper parking
- Add more levels to current car parks
- Need more loading bays
- Specific bays for larger vehicles
- Not enough resident only parking bays
- Parking bays should be painted out everywhere to maximise available space

C - Educate/Encourage

Respondents stated:

- Inform and educate motorists as often they do not realise they are wrong
- Improve signage and make motorists aware
- Improve communication about parking etc not just signs on lamp posts

D - Technology

Respondents stated:

- Use technology to monitor all parking
- All CEOs should wear body cameras
- Use CCTV to monitor and only give a fine if repeat offenders
- Enforcement every time
- Use technology to remove abandoned vehicles quicker
- More working speed cameras are required
- Online reporting on illegally parked vehicles
- Improve the RingGo app

E - Sustainable Travel

Respondents stated:

- More cycle lanes
- Protected cycle lanes
- Better public transport
- Work with TfL to improve public transport
- Improve walking opportunities in Merton
- Improve safety on roads for everyone including families

F - CPZ Issues

Respondents stated:

- CPZs should be borough wide CPZs not just in certain areas
- Change restriction periods to the needs of CPZs
- Let residents in CPZs decide what they need

G - School Issues

Respondents stated:

- Parents often show a lack of consideration for local residents and pedestrians by parking anywhere
- Enforce around schools they should not park without a permit or paying
- Too many parents park badly around schools
- More walk to school initiatives
- Parking near schools difficult because of the number of teacher permits

H - Local Economy

Respondents stated:

- More parking to assist local businesses
- Reinvest to improve and support visitors to the businesses in Merton
- More loading bays with short turn over times – especially outside charity shops
- Need to allow delivery vans

I - Miscellaneous

Respondents stated:

- Money making exercise not good during Covid
- Bring back paper permits so we know who is parked legally
- Very difficult to appeal
- Improve street design
- Stop Merton staff parking around Morden thereby making it difficult for residents
- Pavements are in a poor state of repair due to vehicles driving over them
- Just paying for councillors
- Stop approving builds for new houses and hotels

Appendix D: Other comments about the proposal to increase PCNs to Band A

	Group	Detail	No of comments	%
A	Financial	Council just making money, Increase will have no impact, charging too high an increase, increased cases to bailiffs and they make more money, parking charges high so more will risk parking inconsiderately	125	44%
B	Enforcement	More staff, better quality service/staff, more PCNs to be issued, better signage, targeted activity, guaranteed visits, responsive service, visit all roads/areas, help residents, move electric car bays, tow away, different approach to different types of inconsiderate parking	68	24%
C	Fully Supported	Good/excellent idea to increase	13	5%
D	Educate and Encourage	Encourage different behaviour, advertising impact of parking in disabled bays as example had an impact, explain why certain parking is inconsiderate	27	10%
E	Sustainable travel	Improve alternatives to car use, cycle lanes, walking in Merton, public transport	7	2.5%
F	Improve technology	Use technology to improve parking	9	3%
G	Local Economy	Impact on business, high street,	14	5%
H	MISC	No comments, unrelated directly to PCNs, stop council staff parking, improve/review appeal process	18	6.5%
		Total number of issues commented upon	281	100%

Appendix E: On and off street parking band charges in London

Existing on-street penalty charge bands



Existing off-street penalty charge bands



Appendix F – Online and Social Media engagement

Twitter

17 June 2020

Tweet activity

X

Merton Council @Merton_Council

We'd like your views on increasing parking penalties to tackle inconsiderate parking & enable us to:

- ✓ Protect spaces for dedicated users
- ✓ Better traffic flow & ease congestion
- ✓ Improve safety w/ fewer obstructions

Fill in our survey by 28 Jun → <http://ow.ly/Ep3j50A1puz>
<pic.twitter.com/iSjaYeATQo>

Impressions	1,867
Total engagements	51
Detail expands	23
Link clicks	18
Retweets	3
Media engagements	3
Replies	2
Profile clicks	2

11 June 2020

Tweet activity

X


Merton Council @Merton_Council

We'd like your views on increasing parking penalties to tackle inconsiderate parking & enable us to:

- ✓ Protect spaces for dedicated users
- ✓ Better traffic flow & ease congestion
- ✓ Improve safety w/ fewer obstructions

Fill in our survey by 28 Jun → <http://ow.ly/Ep3j50A1puz>
<pic.twitter.com/y4qpWH084r>

Impressions	1,940
Media views	349
Total engagements	98
Detail expands	58
Link clicks	30
Replies	6
Media engagements	2
Retweets	1
Likes	1

 **Reach a bigger audience**
 Get more engagements by promoting this Tweet!

[Get started](#)

9 June 2020

Tweet activity

X



Merton Council @Merton_Council
Have your say on our proposal to increase parking penalty charges, this will enable us to:

- ✔ Protect spaces for dedicated users
- ✔ Better traffic flow & ease congestion
- ✔ Improve safety with fewer obstructions

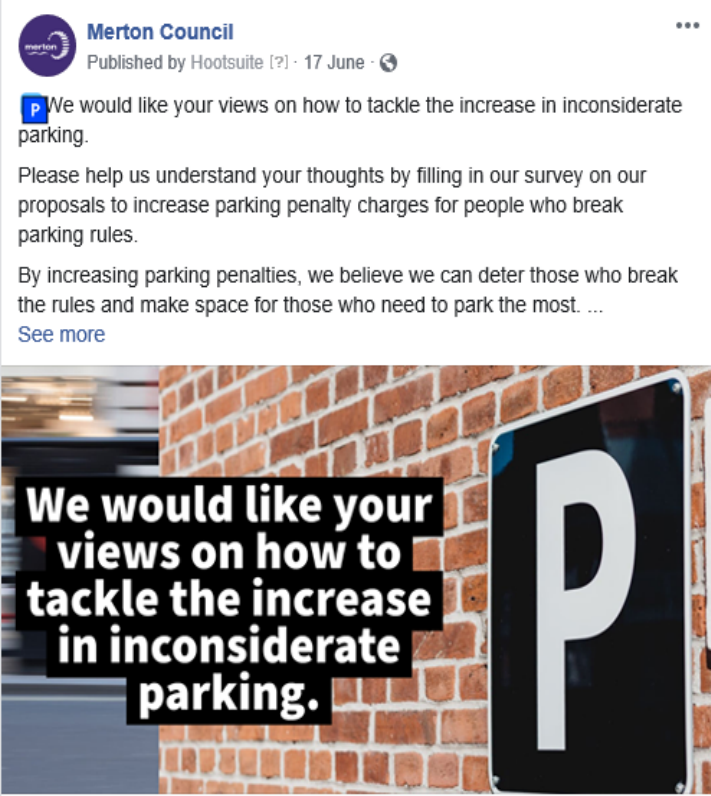
Please fill in our survey by 28 June <http://ow.ly/Ep3j50A1puz>
<pic.twitter.com/Bh20V9qBeJ>


Impressions	2,920
Total engagements	210
Detail expands	114
Link clicks	61
Retweets	9
Media engagements	7
Profile clicks	7
Replies	6
Likes	6

 **Reach a bigger audience**
Get more engagements by promoting this Tweet!

Facebook

17 June 2020




Merton Council
Published by Hootsuite [?] · 17 June · 

P We would like your views on how to tackle the increase in inconsiderate parking.

Please help us understand your thoughts by filling in our survey on our proposals to increase parking penalty charges for people who break parking rules.


By increasing parking penalties, we believe we can deter those who break the rules and make space for those who need to park the most. ...
[See more](#)

We would like your views on how to tackle the increase in inconsiderate parking.





Performance for your post

1,476 People Reached

14 Likes, Comments & Shares 

2 Likes	2 On Post	0 On Shares
9 Comments	9 On Post	0 On Shares
3 Shares	3 On Post	0 On Shares


135 Post Clicks

12 Photo views	17 Link clicks 	106 Other Clicks 
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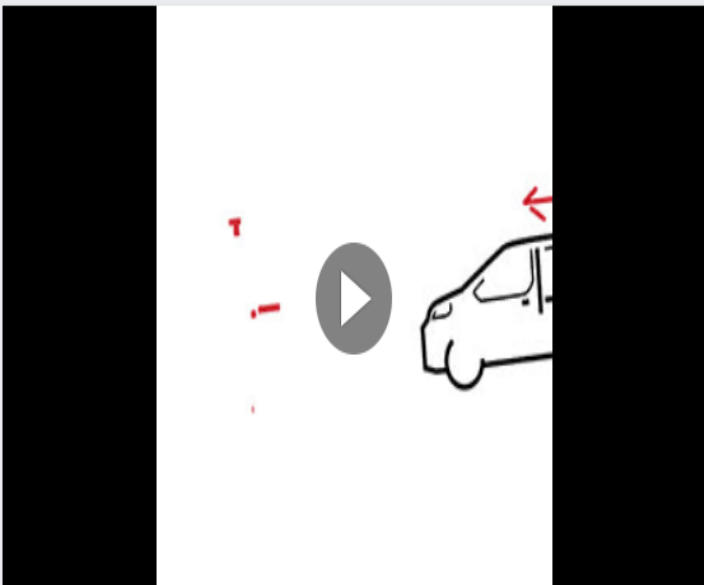
NEGATIVE FEEDBACK

0 Hide post	0 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts

Contacts 

11 June 2020



Merton Council...

P We would like your views on how to tackle the increase in inconsiderate parking. Please help us understand your thoughts by filling in our survey on our proposals to increase parking penalty charges for people who break parking rules. By increasing ...

Total video performance ⓘ

- 🕒 Minutes viewed 41 >
- 👤 1-minute video views -- >
- 👤 10-second video views 96 >
- 👤 3-second video views 175 >
- 🕒 Average video watch time 0:04 >
- 📊 Audience retention >
- 👤 Audience and engagement >

Insights are recorded in the Pacific Time Zone and may not reflect the most recent data.

🎥 Create Watch Party with Video
Create Post with Video


9 June 2020

Merton Council

Published by Hootsuite [?] · 9 June · 🌐

P Do you park in Merton? If so, we would like your views. Please help us understand your thoughts by filling in our survey on our proposals to increase parking penalty charges for people who break parking rules.

By increasing parking penalties, we believe we can deter those who break the rules and make space for those who need to park the most. ... [See more](#)



Performance for your post

2,831 People Reached

55 Reactions, comments & shares ⓘ

8 👍 Like	7 On post	1 On shares
2 😂 Haha	2 On post	0 On shares
1 😡 Angry	1 On post	0 On shares
41 Comments	38 On Post	3 On Shares
3 Shares	3 On Post	0 On Shares

467 Post Clicks

28 Photo views	65 Link clicks ⓘ	374 Other Clicks ⓘ
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NEGATIVE FEEDBACK

0 Hide post Contacts ⓘ



Merton Council

Published by Hootsuite [?] · 9 June · 🌐



P Do you park in Merton? If so, we would like your views.

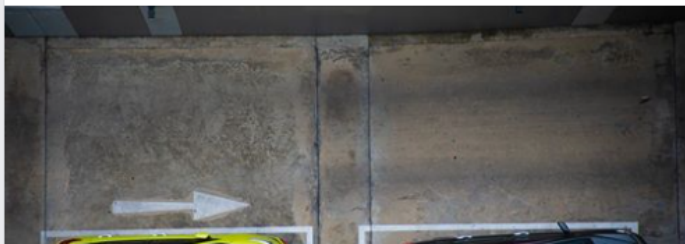
Please help us understand your thoughts by filling in our survey on our proposals to increase parking penalty charges for people who break parking rules.

By increasing parking penalties, we believe we can deter those who break the rules and make space for those who need to park the most.

This will enable us to:

- ✔️ Protect spaces for dedicated users, such as disabled blue-badge holders.
- ✔️ Have better traffic flow and ease congestion.
- ✔️ Improve safety with fewer obstructions - especially for school pick-up areas.

Have you say - fill in our survey by 28 June [pw.ly/Ep3j50A1puz](https://www.pw.ly/Ep3j50A1puz)



Performance for your post

1,588 People Reached

10 Reactions, comments & shares ⓘ

2 Like	1 On post	1 On shares
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1 Haha	1 On post	0 On shares
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6 Comments	6 On Post	0 On Shares
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1 Shares	1 On Post	0 On Shares
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145 Post Clicks

7 Photo views	26 Link clicks ⓘ	112 Other Clicks ⓘ
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NEGATIVE FEEDBACK

0 Hide post	0 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be del

Contacts